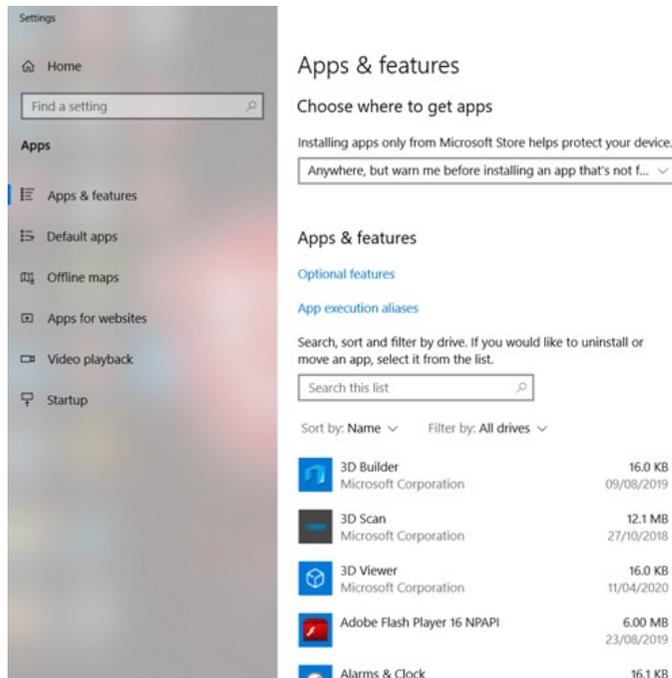# PERFORMING A CLEAN INSTALL OF PROTEE INTERFACE

The following applies if installing new interface versions over interfaces prior to 3.16p

1. Make note of your settings for cameras and also settings from the camera devices tab in the interface

2. Uninstall the interface from the add/ remove programs section of the pc

3. Scroll to "ProTee Interface" and click to begin removal
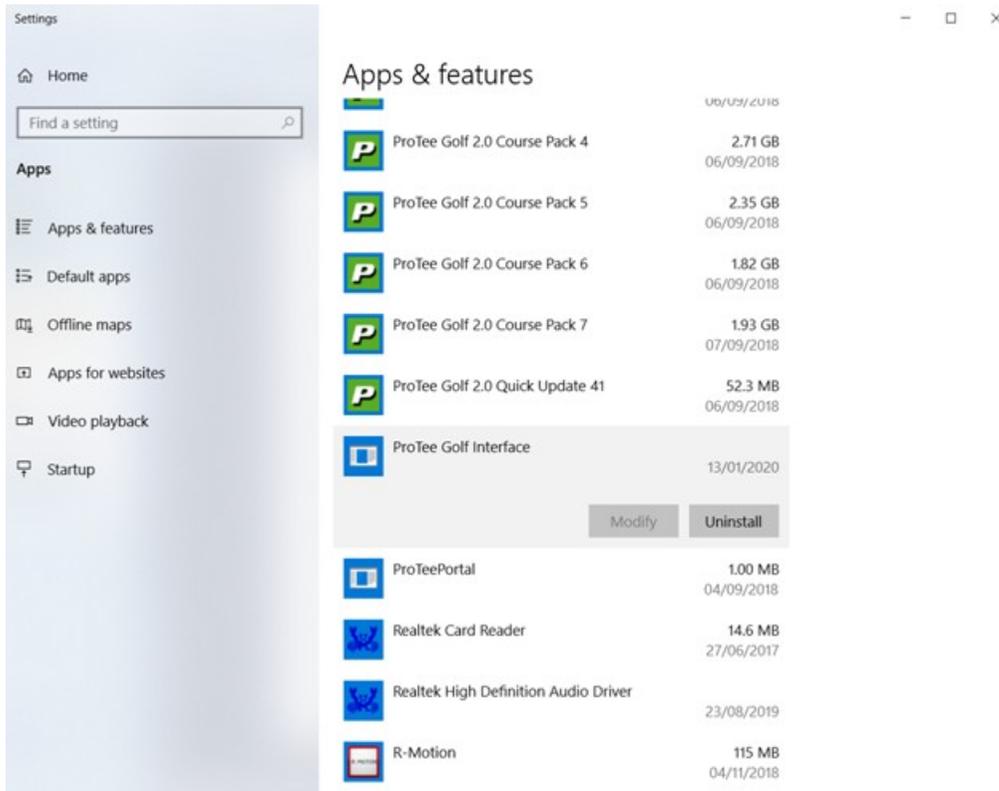
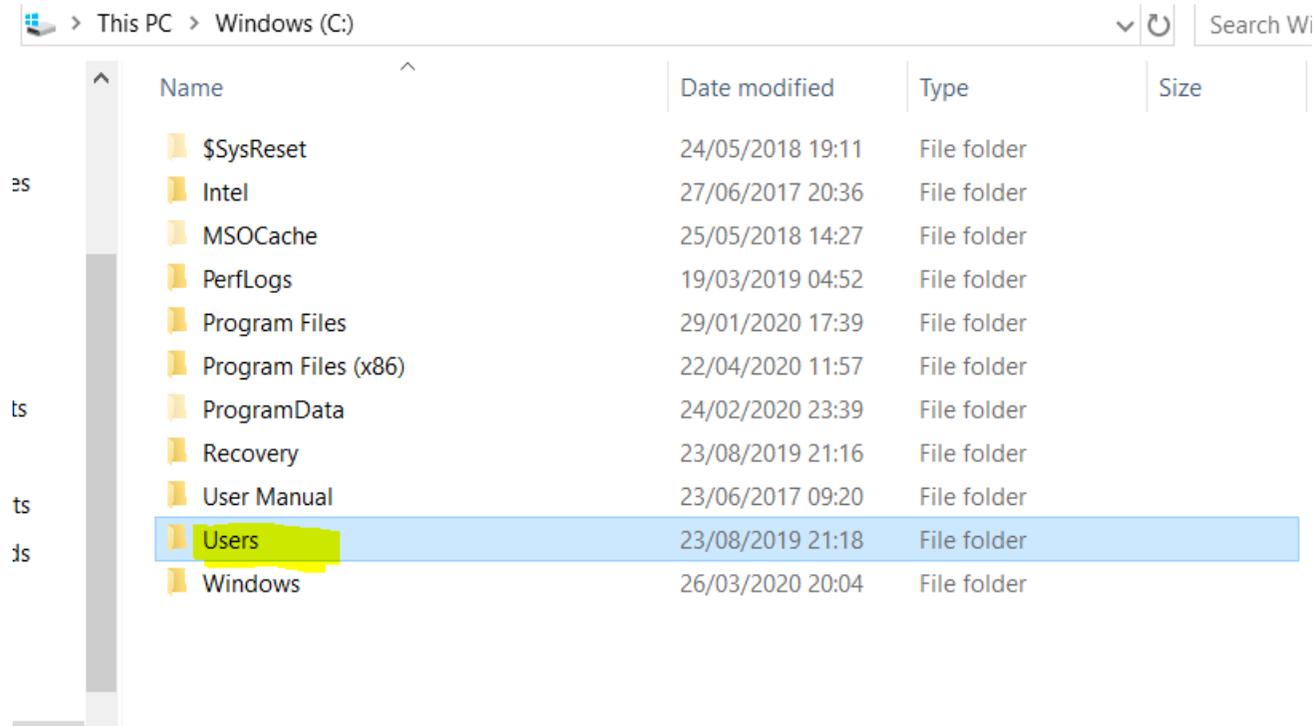## 4. Open File Explorer and select "This PC" from the left hand column
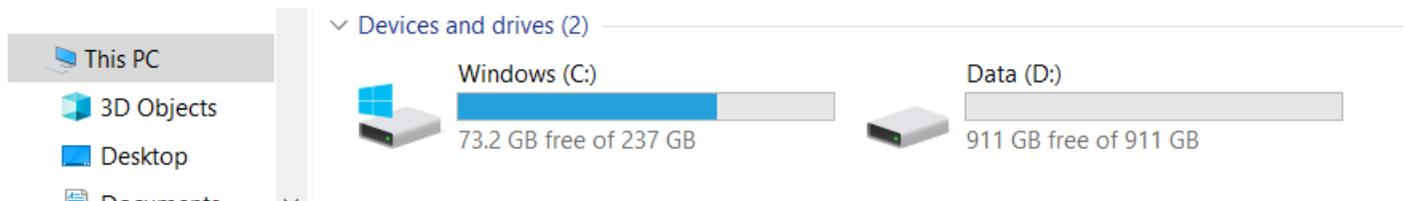
5. Select the Windows C drive and open the Program file（X86）folder

Name	Date modified	Type	Size
$SysReset	24/05/2018 19:11	File folder	
Intel	27/06/2017 20:36	File folder	
MSOCache	25/05/2018 14:27	File folder	
PerfLogs	19/03/2019 04:52	File folder	
Program Files	29/01/2020 17:39	File folder	
Program Files (x86)	22/04/2020 11:57	File folder	
ProgramData	24/02/2020 23:39	File folder	
Recovery	23/08/2019 21:16	File folder	
User Manual	23/06/2017 09:20	File folder	
Users	23/08/2019 21:18	File folder	
Windows	26/03/2020 20:04	File folder	

Scroll to ProTeeGolf Interface, Right click and select "Delete"

NortonInstaller	24/05/2018 19:17	File folder
NVIDIA Corporation	06/11/2018 22:18	File folder
PacificPoker	06/04/2019 09:38	File folder
ProTeeGolf Interface	25/04/2020 12:17	File folder
ProTeePortal	04/09/2018 18:39	File folder
Realtek	27/06/2017 20:36	File folder
Reference Assemblies	24/08/2019 05:53	File folder

6. Return back to Windows C drive, scroll to and open the folder named " Users "

| Name	Date modified	Type	Size
$SysReset	24/05/2018 19:11	File folder	
Intel	27/06/2017 20:36	File folder	
MSOCache	25/05/2018 14:27	File folder	
PerfLogs	19/03/2019 04:52	File folder	
Program Files	29/01/2020 17:39	File folder	
Program Files (x86)	22/04/2020 11:57	File folder	
ProgramData	24/02/2020 23:39	File folder	
Recovery	23/08/2019 21:16	File folder	
User Manual	23/06/2017 09:20	File folder	
Users	23/08/2019 21:18	File folder	
Windows	26/03/2020 20:04	File folder	

This PC > Windows (C:)

Search Wi

7. Select the name of pc username with double click

This PC > Windows (C:) > Users

Search Us...

Name	Date modified	Type	Size
Default	23/08/2019 21:26	File folder	
jamie	05/03/2020 17:38	File folder	
Public	24/08/2019 06:15	File folder	
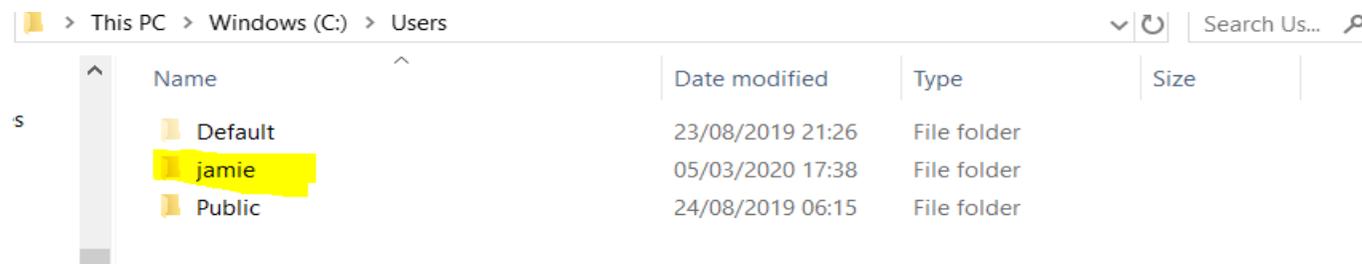
8. Select the AppData folder. If it is not visible. Click "View" and make sure the hidden items box is ticked. Double click to open the AppData folder
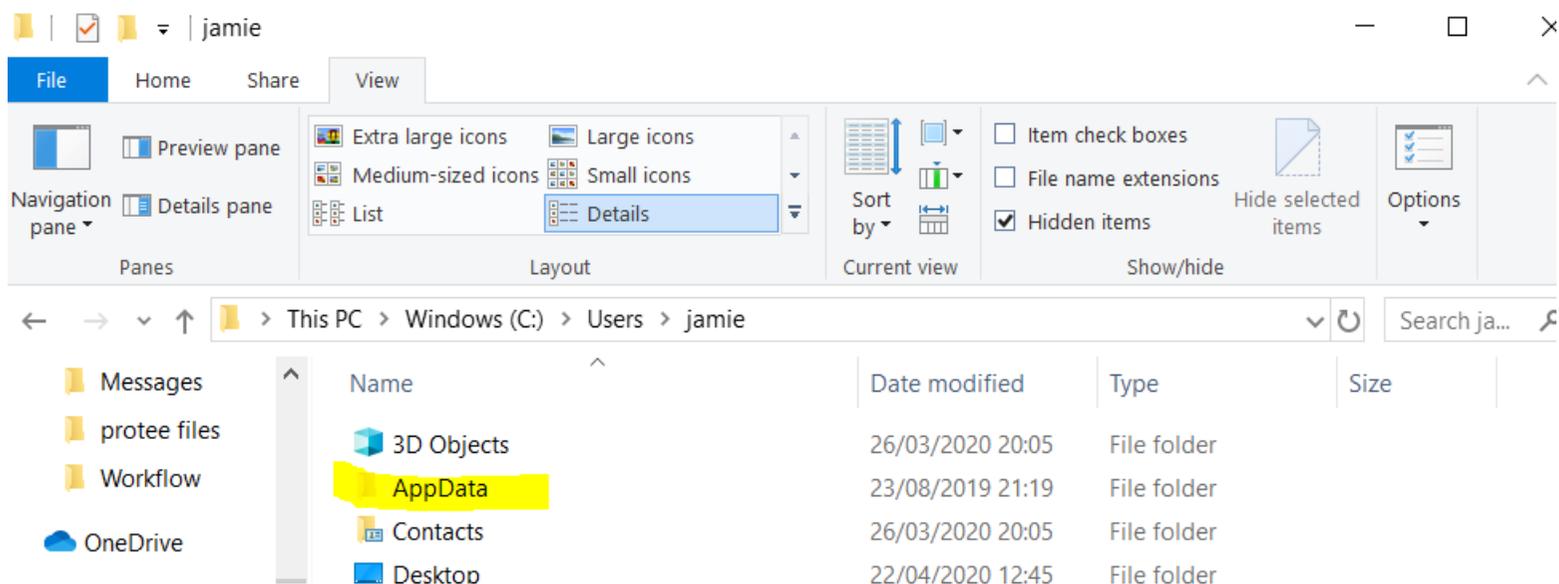
9. Open the Local folder
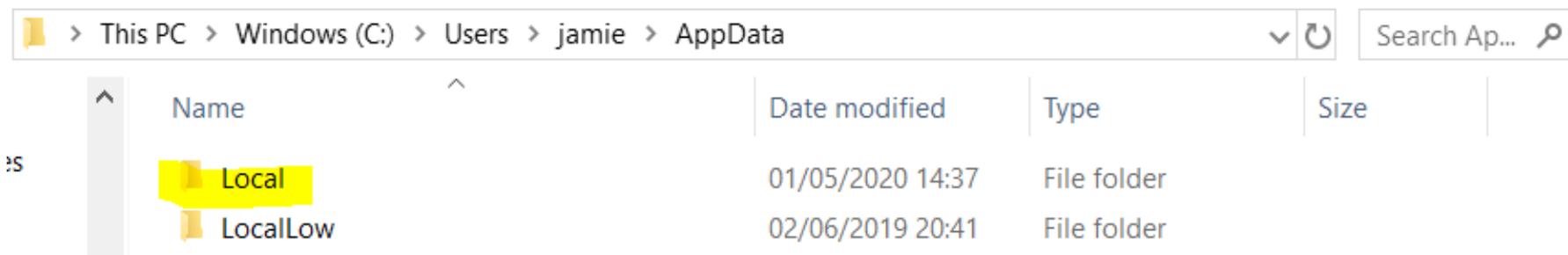
10. Scroll to and open the folder named "VirtualStore"

TileDataLayer	24/05/2018 17:50	File folder
UWKProcess	06/09/2018 14:45	File folder
VirtualStore	17/09/2018 10:24	File folder

11. Open folder named "Program Files (x86)

> This PC > Windows (C:) > Users > jamie > AppData > Local > VirtualStore

Name	Date modified	Type	Size
Program Files (x86)	26/11/2018 21:08	File folder	
ProgramData	26/11/2018 21:14	File folder	
Windows	12/07/2018 20:26	File folder	

12. Right click on "ProteeGolf Interface" folder and delete

« Users > Jamie > AppData > Local > VirtualStore > Program Files (x86)

Name	Date modified	Type
GuruMotionSystems	26/11/2018 21:08	File folder
ProTeeGolf Interface	22/10/2018 15:03	File folder
SendBlaster4	04/10/2018 14:34	File folder

13. Return back to the desktop, open Recycle bin and remove the deleted ProTeeGolf Interface folders

14 Download and Install the latest version here

https://csc.protee-united.com/hc/en-us/sections/203801788-Announcements